



Report on the System of the Accredited Operators
for Employment and for Education and Training in
the Lombardy Region

Executive Summary

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The Report on the System of the Accredited Operators for Employment and for Education and Training in the Lombardy Region is organized as follows.

The first chapter briefly outlines the accreditation system in Lombardy. It then provides a description of the current structure of the network of regional operators for training and employment: these are public and private agencies that are registered in the ad hoc regional Registers and that, by virtue of this accreditation, can provide publicly funded services and/or release certificates and qualifications acknowledged by the Regional Framework of Professional Standards. Then, procedures and criteria for accessing and maintaining the accreditation are described, together with the sanctioning system in case of non-compliance by accredited subjects. The chapter concludes with the presentation of data about:

- controls carried out in the four-year period 2018-2021, that amount to 832 for subjects accredited for vocational education and training, and to 401 for operators accredited for employment services. Overall, 1233 controls were carried out in the four-year period, 443 of which in 2018, 339 in 2019, 214 in 2020 and 237 in 2021;
- outgoing flows from the registers in the four-year period 2018-2021: among operators providing employment services there were 20 renunciations and 7 cancellations, while among providers of education and professional training there were 62 renunciations, 14 cancellations and 2 revocations. Providers of employment services also received a total of 4 suspension orders and 13 warnings, while among those accredited for vocational education and training in the same period there were 23 warnings and 9 suspensions. Finally, in the four-year period 36 applications were rejected, 27 of which had been submitted by training services providers and 9 by employment services providers.

The second chapter analyses data from the two Registers of accredited operators for employment services and for education and training services, which are respectively updated to October 19th 2022 and to October 14th 2022.

Overall, there are 844 accredited subjects in Lombardy; 611 of them are accredited for training, 58 for employment and 175 for both training and employment services. 76.9% of agencies operating in the training sector are accredited for the provision of type B vocational education and training services.

There are 1,694 organisational units (i.e. the places where the services are provided – O.U.s), which show a more balanced composition by type of accreditation between the two main categories (1,085 for training, 959 for employment services).

There are 233 accredited operators for employment services, for a total of 959 O.U.s located throughout the Lombardy region. Only 16.2% of the operators has only one O.U., while more than 80% of them are accredited with two or more O.U.s. In particular, 49.1% of them has two O.U.s, and 20.1% of them has between 3 and 5 O.U.s. Around 43% of the accredited operators are private agencies, 31.8% are non-profit agencies, 15.5% are public authorities and the remaining operators (9.9%) are entities created by the social partners.

An analysis of the distribution of O.U.s across Lombardy provinces shows that more than half (53.9%) of the operating units are located in the provinces of Milan, Bergamo and Brescia, which are also the most populous areas with the highest density of economic activities. However, the areas with the highest ratio of O.U.s to working age population, are Cremona and Mantua.

There are 786 accredited operators for the provision of vocational education and training, with 1,085 O.U.s. Most of the operators (649, equal to 82.6%) are accredited in Section B of the Register. The analysis of the O.U.s reveals that 806 Units are accredited for the provision of type B training services (74.3%) and 279 are accredited for the provision of type A training services (25.7%).

In contrast to what emerged from the analysis of the network of employment services providers, more than 80% of training services providers has only one O.U..

The prevalent legal form of the accredited operators for education and vocational training services is private for-profit entities, which represent more than 64% of all operators accredited in the Register. Private non-profit organizations represent 22.9% of the total, while 5.9% are social partners entities and 6.5% are public authorities.

The geographical distribution of the O.U.s of the operators accredited for training services shows a greater concentration in the province of Milan (38.9%). By comparing the number of O.U.s. with the number of working age residents, it results that the provinces of Brescia and Milan are the areas with the highest Unit-to-residents ratio with respectively 2.07 and 2.04 O.U.s every 1,000 inhabitants aged 15 to 64 years. The regional average is 1.71 O.U.s every 1,000 inhabitants aged 15 to 64 years.